



IMPLEMENTATION PLAN

How ARKA goes live

Live in 30–90 days, not 30–90 weeks — via CDS Hooks and SMART on FHIR. Here's the phase-by-phase plan, what ARKA does, and what you provide.

What we touch — and what we don't. ARKA consumes structured FHIR in the EHR's context at the moment of order. It does not ingest image pixels and does not move raw PHI out of your environment. No new screen for the ordering clinician.

THE PLAN

PHASE	WINDOW	ARKA DOES	YOU PROVIDE
0 Paperwork	Week 0	Provide MSA + BAA; seed the security questionnaire from our 21-doc package; grant sandbox access.	Procurement + security reviewer; sign BAA
1 Connect	Weeks 1–2	Register ARKA as a CDS Hooks service / SMART on FHIR app in non-prod; consume structured FHIR order context.	EHR/integration analyst (light lift)
2 Configure	Weeks 2–4	Map service lines; set the pilot scope; tune thresholds so 35–40% auto-clear; localize card copy.	Clinical champion for card review
3 Validate	Weeks 4–6	Run shadow mode + validation dashboard; conformance checks; clinical sign-off.	Sign-off from clinical + rev-cycle
4 Go live	Weeks 6–8	Enable in production for the pilot scope; monitor via observability + ROI dashboards.	Go/no-go decision

INTERNAL RESOURCES REQUIRED

- One EHR/integration analyst — a few hours to register the CDS Hooks / SMART app (no custom build).
- One security reviewer — to run your questionnaire against our pre-written package.
- One clinical champion — a radiologist or CMIO to approve card language and scope.

INTEGRATIONS

Epic, Oracle Health (Cerner), and Athena via HL7 CDS Hooks and SMART on FHIR; payer side via Da Vinci CRD / DTR / PAS. Response budget <800ms, non-blocking. Runs on HIPAA-eligible AWS / Supabase / Vercel under executed BAAs.

Security review pack + data-flow

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